

Career & Technical Education Medical Assistant ~ Course Outline CBEDS#: 4242

Medical Assistant Course Outline

		Classroom	CC
	LEVEL 1 – ADMINISTRATIVE CORE		
1	Module 1 - Orientation and Introduction	13	
	Classroom		
	Health Career Opportunities for the Medical Assistant		
	Qualifications and Duties		
	Attitudes, Personality, Responsibilities		
	Personal Development		
	• Safety		
	Professional Organizations		
	• Assessment		
2	Module 2 - History of Medicine from Ancient to Modern Times	7	
	Ancient Medicine		
	Modern Medicine		
	Medical Pioneers		
	Scientific Advances		
	T ypes of Medical Practices		
	Women in Medicine		
	History of Medical Assisting		
	• Education		
3	Module 3 - Medical Ethics and Law	12	10
	Medical Ethics		
	➤ Confidentiality HIPAA		
	Confidentiality and computers		
	➤ Interaction with Patients		
	➤ Patient Bills of Rights		
	➤ Interaction with Non-Patients		
	Medical Etiquette: Professional Protocol		
	Medical Law		
	Medical Practice Acts		
	Licensure and Registration		
	Law and Legal Responsibilities		
	➤ Informed Consent		
	Personal and Professional Liability		
	Leadership/Team Building		
	➤ Interpersonal Skills		



		Classroom	CC
4	Module 4 - Reception Techniques	34	10
	Patient Reception		
	Reception Area		
	Greeting the Patient		
	Special Needs Patients		
	Importance of all Medical and Dental positions		
	Appointment Control		
	General Rules of Scheduling		
	Types of Appointment Control		
	Computerized Appointments		
	➤ Hospital Admitting		
	Outside Appointments		
	Telephone Technique		
	> Types of Systems		
	➤ Use of Equipment		
	> Screening Calls		
	Voice control and Personality		
	> Techniques of Courtesy and Professional Conversation		
5	Module 5 – Secretarial Skills	24	14
	Mail Procedures		
	Incoming / Outgoing mail		
	Personal / Confidential mail		
	Preparation of Forms		
	• Filing		
	> Rules		
	➤ Active – Inactive Files		
	Medical Records		
	Patient Chart		
	Progress Notes		
	Reports / Charting		
	Symbols and Abbreviations		
6	Module 6 – Communication Skills	20	14
	Verbal vs. Nonverbal Communication		
	Perception		
	➤ Body Language		
	➤ Effective Verbal Communication		
	Barriers to Communication		
	➤ Hierarchy of personal needs		
	Confidentiality		
	Written Communication		
	> Patient Charts		
	- I midit Charts		



		Classroom	CC
	➤ Memos		
	> Reports		
	> Formatting		
7	Module 7 – Office Automation	28	7
	• Computers		
	Introduction/Basics		
	Data Entry		
	➤ Word Processing		
	Application Software		
8	Module 8 – Terminology	22	12
	Word Parts		
	> Roots		
	Prefixes		
	Suffixes		
	Total Hours Level 1 - Administrative Core	160	67
	TOTAL HOURS	227	1
		Classroom	CC
	LEVEL 2 - ADMINISTRATIVE		
1	Module 1 – Orientation and Introduction	16	5
	Orientation and Introduction		
	➤ Classroom		
	Health Career Opportunities for the Medical Assistant		
	Qualifications and Duties		
	Attitudes, Personality, Responsibilities		
	Personal Development		
	> Safety		
	Professional Organizations		
	> Assessment		
2	Module 2 – Reception Techniques and Secretarial Skills	4	4
	Review Reception techniques from Level 1		
	Review Secretarial Skills from Level 1		
3	Module 3 – Communication and Interpersonal Skills	14	5
	Word Processing and Written Communication		
	Communication with Staff Members		
	Word Processing		
	o Timed Writes		
	 Business, Referral, and Personal Letters / Envelopes 		
	 OCR Format 		

4 Module 4 – Office Maintenance and Management • Inventor y Control > Supply/Medication Storage > Office Maintenance / Safety 5 Module 5 – Employment Literacy • Getting the Right Job • Employment Terminology • Resumes • Job Application Procedures > Applications / Cover Letters > Employment Applications > Interview • Follow up 6 Module 6 – Office Automation • Review Computer Word Processing Program • Electronic Calculators • Electronic Typewriters 7 Module 7 – Terminology • Bod y Systems 8 Module 8 – Financial Record Keeping • Banking Procedures > Terminology > Writing Checks > Deposits > Reconciling Accounts > Petty Cash Fund > Payroll • Office Bookkeeping > Bookkeeping Procedures > Posting Systems > Determining Fees			Classroom	CC
➤ Supply/ Medication Storage ➤ Office Maintenance / Safety 5 Module 5 - Employment Literacy 20 • Getting the Right Job • Employment Terminology • Resumes • Job Application Procedures ▶ Applications / Cover Letters ➤ Employment Applications ▶ Interview • Follow up 6 Module 6 - Office Automation 24 15 • Review Computer Word Processing Program • Electronic Calculators • Electronic Typewriters 7 Module 7 - Terminology 10 5 • Bod y Structures • Bod y Structures • Bod y Structures • Bod y Systems 8 Module 8 - Financial Record Keeping 39 10 • Banking Procedures ➤ Terminology ➤ Writing Checks ➤ Deposits ➤ Reconciling Accounts ➤ Petty Cash Fund ➤ Payroll • Office Bookkeeping ➤ Bookkeeping Procedures ➤ Posting Systems	4	Module 4 – Office Maintenance and Management	2	6
▶ Office Maintenance / Safety 5 Module 5 - Employment Literacy • Getting the Right Job 20 • Employment Terminology Employment Terminology • Resumes Job Application Procedures • Applications / Cover Letters Employment Applications • Employment Applications Interview • Follow up 24 6 Module 6 - Office Automation 24 • Review Computer Word Processing Program Electronic Calculators • Electronic Typewriters 10 7 Module 7 - Terminology 10 • Bod y Structures Bod y Systems 8 Module 8 - Financial Record Keeping 39 • Banking Procedures ➤ Terminology ➤ Writing Checks ➤ Deposits ➤ Reconciling Accounts ➤ Petty Cash Fund ➤ Payroll • Office Bookkeeping ➤ Bookkeeping Procedures ➤ Posting Systems				
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7 Module 7 – Terminology • Bod y Structures • Bod y Systems 8 Module 8 – Financial Record Keeping • Banking Procedures > Terminology > Writing Checks > Deposits > Reconciling Accounts > Petty Cash Fund > Payroll • Office Bookkeeping > Bookkeeping Procedures > Posting Systems				
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8 Module 8 – Financial Record Keeping • Banking Procedures > Terminology > Writing Checks > Deposits > Reconciling Accounts > Petty Cash Fund > Payroll • Office Bookkeeping > Bookkeeping Procedures > Posting Systems				
 Banking Procedures Terminology Writing Checks Deposits Reconciling Accounts Petty Cash Fund Payroll Office Bookkeeping Bookkeeping Procedures Posting Systems 				
 Terminology Writing Checks Deposits Reconciling Accounts Petty Cash Fund Payroll Office Bookkeeping Bookkeeping Procedures Posting Systems 	8	Module 8 – Financial Record Keeping	39	10
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 ➤ Payroll Office Bookkeeping ➤ Bookkeeping Procedures ➤ Posting Systems 				
 Office Bookkeeping ➢ Bookkeeping Procedures ➢ Posting Systems 				
➢ Bookkeeping Procedures➢ Posting Systems		· ·		
➤ Posting Systems		1 0		
		1 6		
Determining rees				
➢ Billing Procedures				
Collection Procedures				

		Classroom	CC
9	Module 9 – Insurance	44	3
	Insurance Clerk's Responsibility		
	Terminology		
	T ypes of Health Care Plans		
	Coding Systems		
	> CPT Codes		
	> ICD Codes		
	Insurance Process		
	Follow-up Billing		
	Total Hours Level 2 – Administrative	173	53
	TOTAL HOURS	226	5
		Classroom	CC
	LEVEL 1 – CLINICAL CORE		
1	Module 1 – Patient Assessment	12	2
	Medical History		
	Obtaining History		
	 Communication and Observation 		
	Interviewing Patient		
	Observation of Nonverbal Communication		
2	Module 2 – Infection Control/Aseptic Technique	10	20
	The Chain of Infection		
	Links in the Chain		
	Breaking the Chain		
	Method That Breaks Every Link		
	Transmission of Disease		
	> OSHA & Blood Borne Pathogen Standards		
	> Hand Washing & Hygiene Procedures		
	Disinfection vs. Sterilization	1.0	
3	Module 3 – Vital Signs	10	2
	Factors that Affect Vital Signs		
	Methods to Obtain Vital Signs		
	> Temperature		
	> Pulse		
	RespirationBlood Pressure		
	Anthropometric Measurements Height		
	➤ Height Weight		
	➤ Weight		



		Classroom	CC
4	Module 4 - Terminology	10	20
	Terms Relating to the Body		
	Body Directions		
	Body Planes		
	Body Cavities		
	Terms Relating to Body Organs		
	Common Prefixes, Roots and Suffixes		
5	Module 5 – Assisting with the Primary Physical Exam	5	3
	Basic Anatomy and Physiology		
	➤ Body S ystems		
	Major Organ Function		
	• The Exam		
	Physician Expectations		
	Preparing for the Physical Exam		
	Assisting with the Physical Exam		
6	Module 6 – Cardiovascular Medicine	10	2
	Anatom y and Physiology		
	Heart Chambers and Valves		
	➤ Heart Layers		
	Diseases of the Cardiovascular System		
	Coronary Artery Disease		
	Hypertension		
	Vascular Disorders		
	➤ Blood Vessels		
	Embolus and Thrombus		
	Arteriosclerosis and Atherosclerosis		
	• EKG		
	➤ Holter Monitoring		
	Cardiac Stress Testing		
	Echocardiograph y		
	Heart Catheterization and Angioplasty		
7	Module 7 – Pulmonary Medicine	15	2
	Respiratory System Anatomy and Physiology		
	Major Organs of the Respiratory System		
	Function of the Organs		
	Major Diseases of the Respiratory S ystem		
	Infectious & Immune Diseases		
	Environmental Diseases		
	> Tumors		
	Pulmonary Function Test		
	Reading understanding PFT		
	➤ Application of Administering Oxygen		



		Classroom	CC
8	Module 8 – Ophthalmology and Otorhinolaryngology	10	2
	 Anatom y and Physiology of the E ye Disorders of the Eye 		
	Ophthalmology Procedures		
	• Anatom y and Physiology of the		
	Ear		
	Disorders of the Ear		
9	Module 9 – Neurology	13	2
	 Anatom y and Physiology of the Neurological System Brain Spinal Cord 		
	> Nerves		
	 Diseases and Disorders of the Neurological System CVA Encephalitis Tumors Spinal Cord Injuries Other Diseases Neurological Exams and Procedures Electroencephalography Lumbar Puncture Other Procedures and Diagnostic Testing 		
10	Module 10 - Dermatology	6	2
	 Anatom y and Physiology of the Skin Layers of the Skin Disease and Disorders of the Skin Burns Infections Shingles Other Diseases and Disorders Dermatological Procedures Assisting with Exam Assisting with Testing Procedures 		



		Classroom	CC
11	Module 11 – Orthopedic Medicine	13	5
	 Anatom y and Physiology of the Muscular Skeletal System Bones Muscles Function of Systems Diseases and Disorders Herniated Disk Arthritis Sprain, Strains, Dislocation, Tendonitis Fractures Other Diseases and Disorders Orthopedic Procedures Assisting with the Exam Assisting with ROM Evaluation Radiology and Diagnostic Imagining Casting Ambulatory Devices Crutches/Canes Walkers Wheelchairs Cold Application Procedures 		
12	Module 12 – Infection Control/Aseptic Technique	10	2
	 Changes in the Anatomy Transmission of Disease Musculoskeletal System Integumentary System Respiratory System Cardiovascular System Urinary System Gastrointestinal System Other Systems Care for the Elderly Living Arrangements 		



		Classroom	CC
13	Module 13- Office Emergencies	22	1
	• Safety		
	Communication and Observation		
	Supplies Needed in an Emergency		
	Management		
	Crash Cart		
	Common Emergencies		
	CPR Training		
	• First Aid		
14	Module 14 – Microbiology	5	2
	Classification of Microorganisms		
	Use of the Microscope		
	Identification of Microbes		
15	Module 15 – Nutrition and Exercise	10	2
	• Dietetics		
	➤ Food and Energy		
	• My Plate		
	• Nutrients		
	Carbohydrates		
	> Fats		
	Proteins		
	Vitamins		
	Minerals & Electrolytes		
	> Water		
	Therapeutic Nutrition		
	Diets		
	Reading Food Labels		
	Nutritional Assessment		
	Eating Disorders		
	Exercise		
	Nutritional Habits		
16	Module 16 – The Medical Assistant	2	
	Competencies		
	Total Hours Level 1 – Clinical Core	163	69
	TOTAL HOURS	232	2



	LEVEL 2 – CLINICAL	Classroom	CC
1	Module 1 – Aseptic Technique	4	2
	Review Hand washing Procedure		
	Review Chain of Infection		
2	Module 2 – Gastroenterology and Proctology	6	2
	Anatom y and Physiology of the GI System		
	Major Diseases of the Gastrointestinal System		
	➤ Gastric Cancer		
	➤ Hernias		
	Hemorrhoids		
	Other Diseases		
	Exams and Procedures of the Gastrointestinal System		
3	Module 3 – Gynecology and Obstetrics	10	2
	• Anatom y and Physiology of the Female Reproductive System		
	The Mammary Glands		
	> Menstruation		
	Pregnancy		
	Diseases and Disorders of the Female		
	Ovarian Cysts		
	Pelvic Inflammatory Disease		
	Sexually Transmitted Diseases		
	> Other Diseases of the Female Reproductive System		
	Obstetrical and Gynecological Procedures		
4	Module 4 – Pediatrics	10	2
	Normal Growth and Development of the Child		
	Diseases and Disorders of Children		
	Immunizations		
	Pediatric Procedures		
	Child Abuse		



		Classroom	CC
5	Module 5 – Urology and the Male Reproductive System	10	2
	Anatom y and Physiology of the Urinary and Male		
	Reproductive System		
	• Diseases and Disorders of the Urinary System		
	Urinary Incontinence		
	Glomerulonephritis		
	Renal Calculi		
	> Cystitis		
	Other Diseases and Disorders		
	Pediatric Urologic Disorders		
	> Enuresis		
	> Hydrocele		
	Cryptorchidism		
	Disorders of the Male Reproductive Tract		
	Prostate Cancer		
	> Testicular Cancer		
	> Impotence		
	Other Diseases and Disorders of the Male Reproductive		
	System Mole Pergoductive System France and Proceedings		
	Male Reproductive System Exams and Procedures Negations:		
	Vasectomy Diagnostic Tests		
	Diagnostic TestsOther Exams and Procedures		
-		10	2
6	Module 6 – Diagnostic Imaging and Therapeutic Modalities	10	2
	Diagnostic Radiology Rediction Seferments		
	Radiation Safeguards		
	Radiological Procedures The state of t		
	Therapeutic Modalities The state of th		
	Therapeutic Exercises		
7	Module 7 – Clinical Laboratory	5	2
	• The Lab		
	► Lab Safety		
	Lab Requests and Reports		
	Specimen Collection		
	Use of the Microscope		



		Classroom	CC
8	Module 8– Urinalysis	5	7
	Collecting the Specimen		
	Patient Instruction		
	Urine Physiology		
	Chemical and Physical Exam Procedures of Urine		
	Microscopic Exam of Urine		
	Pregnancy Testing		
9	Module 9 – Venipuncture	10	
	Collection of Blood Specimens		
	Methods of Collecting Specimens		
	Needle Disposal		
	Specimen Handling		
10	Module 10 – Microbiology	5	
	Collection of Specimens		
	Procedures		
	Preparation of Smears		
	> Streaking Plates		
	> Strep Test		
11	Module 11 – Pharmacology	43	20
	Drug Sources and Names		
	FDA Regulations		
	Drug Abuse		
	Drug Interactions		
	Calculating Drug Dosages		
12	Module 12 – Administering Medications	10	4
	Drug Therapy Assessments		
	Patient Assessment		
	Drug Assessment		
	> Environment Assessment		
	Drug Therapy Administration		
	Drug Forms and Administration		
	Parenteral Medication Equipment		
	Procedures for Administering Drugs		

		Classroom	CC	
13	Module 13 – Surgery	12	6	
	Preparing for Surgery			
	Supplies			
	 Solutions and Medications 			
	 Surgical Instruments 			
	 Surgical Drapes 			
	o Sutures			
	• Methods			
	Aseptic Technique			
	Sterile Packs			
	Hand Scrub			
	Surgical Procedures			
	Procedure File			
	Handling Equipment			
	Assisting the Physician			
	Preparation and Care of the Patient			
	Positioning the Patient			
	> Skin Prep			
	Surgical Routines			
	Procedures			
	Post-Surgical Routines			
	> Wounds			
	Dressing and Bandages			
14	Module 14 – The Medical Assistant	4		
	• Competencies			
	Level 2 – Clinical	144	51	
	Total Level 2 Clinical Hours	195		
		Classroon	n / CC	
	TOTAL HOURS			
	Level 1 – Administrative Core	227 232		
	Level 1 – Clinical Core			
	Level 2 – Administrative	226		
	Level 2 - Clinical		195	
	TOTAL MEDICAL ASSISTANT COURSE HOURS	880		



Career & Technical Education Medical Assistant ~ Course Outline CBEDS#: 4242

Students' grade in the class will be determined by demonstrating competency at the end of each module through written testing, skills performance, ability to state relation between theory and practical application, ability to demonstrate knowledge of theory given through practical application in clinical setting/lab.

Medical Assisting

Assessment Instruments and Strategies

Upon successful completion:

Students achieving 90% or higher in the classroom including community classroom, will receive a Gold Seal on his or her Certificate of Completion.

Students achieving 80% academically and completing community classroom, will receive a Certificate of Completion.

High School Students completing the course with 60% or above will receive <u>high school</u> credit only.

Instructional Strategies

Medical Assisting Course Outline

LectureGuest SpeakersField TripsDemonstrationsClinical AssignmentsRole Playing

Presentations Lab

Teamwork Reading/writing assignments
Oral and Written Testing Practical / Application

Instructional Materials

Text: The Medical Assistant Administrative and Clinical by Mary

E. Kinn and Mary Ann Woods